



NOV 14 2014

*Administrator*  
Washington, DC 20201

The Honorable Darrell Issa  
Chairman  
Committee on Oversight and Government Reform  
U.S. House of Representatives  
Washington, DC 20515

Dear Mr. Chairman:

As follow up to your September 18<sup>th</sup> hearing, I am writing to update you that the Centers for Medicare & Medicaid Services' (CMS) resolved the 22 technical recommendations in the September 16<sup>th</sup> Government Accountability Office's (GAO) report, "HealthCare.gov: Actions Needed to Address Weaknesses in Information Security and Privacy Controls." We appreciate the GAO's work in this area and are using industry best practices to appropriately safeguard consumer's personal information. No person or group has maliciously accessed personally identifiable information from the site.

CMS will continue to strengthen the security of HealthCare.gov throughout its second open enrollment period. I hope you find this information helpful and I look forward to working with you in the future on this important issue.

Sincerely,

A handwritten signature in black ink that reads "Marilyn Tavenner". The signature is fluid and cursive, with a large loop at the end.

Marilyn Tavenner

cc: Ranking Member Elijah Cummings  
Gene L. Dodaro, Comptroller General, Government Accountability Office